

**Taking forward the Sustainable Community Strategy Commitments:
FEEDBACK FROM WORKSHOPS 27 APRIL 2010**

3. Increasing public confidence in the public services, enabling them to feel safe in their communities

i. What particular aspects of this commitment should we be focusing on initially?

- Improve communication about what is actually happening – perception v. reality. Good news stories vital – not just by the local press.
- Need for neighbourhood specific information - what help is available/ who operates in the area/who to report particular issues to.
- Perception of people previously involved in crime – raise awareness of ‘good’ work done by ex-offenders/young people
- Work together to improve coordination of response
- Need to have clear measures of public confidence in place

ii. Are there any particular communities/areas/issues in need of improvement activity that we should focus on?

- Prison population
- Areas that have a lack of confidence – supported by positive media coverage
- Areas of social deprivation ie reliant on social housing/unemployment
- Aging population
- Resources for ‘victims’ as well as perceived perpetrators
- Young People

iii. Are there any areas of good practice that we can build on?

- Current informal/formal referral systems eg SPRINGBOARD
- CDRP's - more investment
- CAM's and community forums are good but could work better – not enough real community involvement
- Newsletters – needs to be more about what is happening across all partners.

iv. Any opportunities for innovative activity?

- Using less obvious agencies to make a difference eg sport and young people
- Participatory budgeting for young people