

## 2009/10 NATIONAL INDICATOR DELIVERY PLAN CONTRIBUTING TO THE LOCAL AREA AGREEMENT

### Section 1: Performance Indicator Details

(i) Indicator number:	LAA 5 (NI 21) -		
(ii) Indicator description:	Dealing with local concerns about crime and anti social behaviour by the local authority and police		
(iii) This Delivery Plan directly supports the following:			
LAA Priority:	<b>Safer Communities</b>		
SCS Theme:	<ul style="list-style-type: none"> <li>• reducing re-offending;</li> <li>• tackling the adverse impact of alcohol;</li> <li>• reducing anti-social behaviour, arson and criminal damage;</li> </ul>		
APB Action Plan: (if applicable)	To be completed		
(iv) NIS Indicator:	Baseline:	26.5%	Target 2009/10: <b>28.7%</b>
			Target 2010/11: <b>36.7%</b>
(v) APB Action Plans: (if applicable)	Baseline	Target 2009/10	Target 2010/11
Chester	26.5	28.7	36.7
Ellesmere Port	24.8	26.9	34.4
Northwich & Rural North	26.0	28.2	36.1
Winsford & Rural East	26.9	29.2	37.3
Rural West	28.0	30.4	38.8

### Section 2: Responsible Officers and Organisations

(i) Lead Partner Officer & Organisation:	Gavin Butler – Community Safety Manager Cheshire West and Chester
(ii) Designated Performance Manager:	Angela Davies (Provisional until Designated Performance Manager agreed by LSP Performance Group)
(iii) Data Systems Officer:	CDRP - Partnership Analyst Sam Exton
(iv) Other Key Partners:	<ul style="list-style-type: none"> <li>• Cheshire Constabulary</li> <li>• Cheshire Police Authority</li> <li>• Cheshire Youth Offending Team</li> <li>• NHS Western Cheshire</li> <li>• Cheshire Probation Service</li> <li>• Cheshire Fire and Rescue</li> <li>• Strategic Housing / RSLs</li> </ul>

### **Section 3: Key Delivery Plan Risks**

Description of risk:	Mitigating actions:	Net score	Risk owner (name, organisation)
NI21 measures confidence in how communities perceive the police and local authority are tackling crime and anti social behaviour. Therefore perceptions of how we are progressing with tackling anti social behaviour may be skewed by perceptions of confidence in tackling crime.	A non-designated suite of indicators to be identified based on strategic assessment priorities and those community concerns identified by Local Area Forums and Area Partnership Boards.		Gavin Butler – Cheshire West and Chester
NI21 is measured through the two yearly cycle Place survey, meaning that there is no measure of progress in 09-10	<b>Another survey using the same question and of comparable sample size and methodology will have to be commissioned for 09-10. This will provide the opportunity to add supplementary questions that explore the issue further.</b>		Gavin Butler – Cheshire West and Chester
Gaps in resources: Absence of Youth Inclusion Project/Youth Inclusion Support Panel in Northwich/Winsford area; possible reductions in youth provision in Blacon	<b>Work required to map key resources against areas of greatest need</b>		Gavin Butler – Cheshire West and Chester
Gaps in resources: insufficient officer time (currently 2 FTEs against 5 pre-April 09) to manage requests for alley-gating and anti-social behaviour cases	<b>CW&amp;C Community Safety Team reviewing position and budget</b>		Gavin Butler – Cheshire West and Chester

### **Section 4: Equality Impact Assessment**

Should a full Equality Impact Assessment (EIA) be carried out? (Mark with an X in the appropriate box)	Yes: <input type="checkbox"/>	x	No: <input type="checkbox"/>	<input type="checkbox"/>
If 'No' please state why:				

### **Section 5: In-year Targets**

IN-YEAR TARGET DESCRIPTION	Indicate figure to be achieved per quarter		
	Q2	Q3	Q4
LAA Level (Add more rows below if needed)			
Agree basket of low-level crime (graffiti, criminal damage etc) and ASB types for key areas and set baseline and reducing target.	tbc	tbc	tbc

Reduce perceptions of 'rowdy, loutish and drunken behaviour' by agreed %	tbc	tbc	tbc
APB Level (Add more rows below if needed)			
<p>More challenging % reductions (and/or, reductions in repeat victimisation or location) in the above in the key wards of Chester, Ellemere Port, Winsford and Northwich, as identified by the ongoing strategic assessment</p> <p>All APB/Neighbourhood newsletters (using the South Tyneside model) will always include at least 1 page on Community Safety, with a focus on relevant local information and reports on action taken.</p>			

### **Section 6: Measurable Milestones and Actions**

	Please mark X in relevant quarter in which this will be achieved		
<b>MEASURABLE MILESTONE/ACTION</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
LAA Level (Add more rows below if needed)			
ASB Strategy drafted, consulted and finalised	X		
<p>Draft <b>ASB pledge</b>/charter in place for 1 Sept 09, agreed by key partners by 1 Nov 09.</p> <p>The pledge will be a clear, unambiguous, high-profile public statement from senior leadership in police and LA that will make information on ASB and our responses to it visible, local, accountable and innovative. The pledge will build on (and share with the public) the ongoing Strategic assessment, providing:</p> <ol style="list-style-type: none"> <li>1. Basic crime and ASB data and comparison</li> <li>2. Summary action plans for APBS and key areas</li> <li>3. Analysis of responses to calls to CW&amp;C, from the call centre; CCTV control rooms and Warden services</li> <li>4. New, clear service standards</li> </ol>		X	
<p>ASB communication strategy to be agreed and resources, including website, blogs, other media, local press identified</p> <p>Media strategy will be to develop all opportunities to ensure that '<i>information is given on action taken</i>'. Improvements in this will be measured by comparing a snapshot of the current Community Safety page now (18 May 09) and on 1 Sept 09.</p> <p>Response  <b>Website Target:-the information on ASB and how to deal with it should be as clear, plain and thorough as the CW&amp;C pages on how to pay Council Tax.</b>  <b>Newsletter Target:</b> All APB/Neighbourhood newsletters (using the South Tyneside model) will always include at least 1 page on Community Safety, with a focus on relevant local information and reports on action taken.</p> <ol style="list-style-type: none"> <li>1. Website to offer 'get informed/get involved' area, for example: join/start a Homewatch scheme; survey question each month (what streets don't you feel safe on?), hyperlinks to other relevant sites; CCTV demonstration/screenshots</li> <li>2. Link with Local Criminal Justice Board: develop nomination of areas that can be improved by the use of supervised offenders on Community payback etc; give information on locally relevant criminal justice outcomes: sentences etc</li> <li>3. Events calendar</li> <li>4. Lamp-post banner key messages in key streets/areas: penalties for drinking, seasonal crime reduction messages (thefts from vehicles in this area etc). General messages that let the public know the local</li> </ol>		X	

<p>authority and police are working together to address the things that matter to them: eg Hammersmith and Fulham banners on the funding of PCSOs by the LA etc</p> <p>5. Email chains for farmers on rural crime etc</p> <p>6. Links to Community Crime Fighters initiative</p>			
Staff to support ASB prevention and case management in place	X		
Plan and document how NI 21 contributes towards NI 4? After Scanning and analysing ASB across CW&C, work will be required to consult on the proposed priorities and to communicate the actions taken by the partnership as a result.		x	
Review who this plan engaging with the Community? <ul style="list-style-type: none"> <li>Using referrals from the public</li> <li>Seeking public engagement, especially in peak areas</li> <li>Reporting back to the public via a range of media on the actions taken</li> <li>Close working with victims and witnesses of ASB</li> </ul>		x	
<b>APB Level (Add more rows below if needed)</b>			
Action plans for all 5 APBs, setting out clear delivery chain down to neighbourhood level	X		

**Section 7: Sign Off**

<p>I certify that I have examined this delivery plan and that to the best of my knowledge and belief:</p> <ul style="list-style-type: none"> <li>The procedures for monitoring and managing performance against targets are robust, supported by adequate systems of internal control and are reliable to support information submitted</li> <li>The data has been produced in accordance with the current definition and guidance</li> </ul>	
<p><b>Lead Partner Officer:</b></p>	<p>Print name here: _____ Sign and date: _____</p>
<p><b>Thematic Board Chair:</b></p>	<p>Print name here: _____ Sign and date: _____</p>

Please return this form to the person named below. If you require any assistance with the completion of this form please contact Angela Davies on telephone 01244 977357 or email [angela.davies@cheshirewestandchester.gov.uk](mailto:angela.davies@cheshirewestandchester.gov.uk)

**The deadline for returning the form is 30 June 2009**