

**2009/10 NATIONAL INDICATOR DELIVERY PLAN  
CONTRIBUTING TO THE LOCAL AREA AGREEMENT**

**Section 1: Performance Indicator Details**

(i) Indicator number:	NI 153		
(ii) Indicator description:	Working Age People claiming out of work benefits in the worst performing neighbourhoods		
(iii) This Delivery Plan directly supports the following:			
LAA Priority:	Tackling exclusion and promoting equality		
SCS Theme:			
APB Action Plan: (if applicable)	Chester, Ellesmere Port., Winsford & Rural East, Northwich & Rural North (reporting activity not targets).		
(iv) NIS Indicator:	Baseline:	30% - 3785	Target 2009/10: 0.33% - 3703
			Target 2010/11: 0.34% - 3659
(v) APB Action Plans: (if applicable)	Baseline	Target 2009/10 Total no of people claiming out of work benefit	Target 2010/11 Total no of people claiming out of work benefit
Chester	32%	1360	1344
Ellesmere Port	29%	1174	1160
Northwich & Rural North	25%	166	164
Winsford & Rural East	30%	1003	991
Rural West	N/A	N/A	N/A

**Section 2: Responsible Officers and Organisations**

(i) Lead Partner Officer & Organisation:	Mark Wilson Jobcentre Plus Cheshire Halton & Warrington District Nolan House Warrington 01925 785565
(ii) Designated Performance Manager:	Debra Washington Jobcentre Plus Cheshire Halton & Warrington District

	Andrew House Runcorn 01928 853612
(iii) Data Systems Officer:	Gill Bolan Jobcentre Plus Cheshire Halton & Warrington District Nolan House Warrington 01925 785490
(iv) Other Key Partners:	Cheshire West & Chester Council NHS Western Cheshire Cheshire Fire & Rescue Service NWDA

### **Section 3: Key Delivery Plan Risks**

Description of risk:	Mitigating actions:	Net score	Risk owner (name, organisation)
Downturn in global economy	DWP to consider refresh of targets, and to attempt to secure funding to create job opportunities	High	Jobcentre Plus
Significant risk of job losses in key industries, following corporate restructuring, with follow on effect also to the local SME's & supply chain.	DWP to consider refresh of targets, and to attempt to secure funding to create job opportunities. Membership of Redundancy Action support Team (RAST)	High	Jobcentre Plus
Potential loss of funding from Partner organisations	Close liaison to maintain momentum.	Low/Medium	Jobcentre Plus

### **Section 4: Equality Impact Assessment**

Should a full Equality Impact Assessment (EIA) be carried out? (Mark with an X in the appropriate box)	Yes:	<b>X</b>	No:	
If 'No' please state why:				

### Section 5: In-year Targets

IN-YEAR TARGET DESCRIPTION	Indicate figure to be achieved per quarter		
	Q2	Q3	Q4
LAA Level (Add more rows below if needed)			
*target will be carried over to quarter 4 due to data availability. The published data on which the targets are assessed is drawn from NOMIS (Office for National Statistics). This is only produced 6 monthly and has a data lag of 6 months. Therefore it is not possible to supply data on a quarterly basis	*	*	.33
APB Level (Add more rows below if needed)			
Unable to report target at this level but will report activity at APB level			

### Section 6: Measurable Milestones and Actions

MEASURABLE MILESTONE/ACTION	Please mark X in relevant quarter in which this will be achieved		
	Q2	Q3	Q4
LAA Level (Add more rows below if needed)			
<b>Action Plans</b> Developed with all APB's JCP and all partners	Develop	Develop	Implement
All provision available under the DWP mainstream offer	X		
Provide numbers of customers claiming out of work benefits by wards to enable all partners to target resources accordingly.	X		
To join up employer engagement activity by partners to increase awareness & sign up to LEP/Skills Pledge	X		
<b>Future Jobs Fund *</b> Appropriate 18-24 year olds reaching 6m+ claim stage referred to Future Jobs Fund Jobs within all areas JCP	Develop	Develop	Improve
<b>Future Jobs Fund *</b> Referral of 25+ year old customers at 6m+ claim stage who have significant barriers to employment, at advisers discretion JCP	X		

<b>Day One Offer*</b> Support for those customers under the threat of redundancy or newly redundant JCP	X		
<b>6 Month Offer *</b> Opportunities of employment, enhancement of skills via short courses/voluntary work and advice and guidance on self employment to all 25+ year old customers at 6m+ stage JCP  <i>* initial initiatives to address economic downturn</i>	X		
<b>+ Support from partner organisations</b>  <b>Workability Plus</b> Occupationally specific courses (3 weeks @ 3 days per week) Personal Development courses (7 weeks @ 3 days per week) Pre and post course 1-2-1 Mentor support Direct 1-2-1 support (if course an unsuitable option) Post employment support up to 6 months Referrals via JCP, Associate Providers, Self-submission CWAC	X		
<b>Workability Response</b> Demand led occupationally specific courses (2 weeks @ 4 days per week) Guaranteed Job Interview Post course Mentor support Post employment training guidance (if required) Referrals via JCP only CWAC	X		
<b>Job Club</b> Encompassing job search resources / ICT / access to staff @ Ellesmere Port Library @ Neston CYC @ Boost (Blacon) 3hrs per week (in 10 week blocks) Referrals via JCP, Associate Providers, Self-submission CWAC	X		
<b>Funded Placements</b> For long term unemployed, with health / disability needs or looking to transfer sector. Continued benefit payment Enables suitability decisions for occupational choices CWAC	X		
<b>Apprenticeships</b> Available in the following areas via Cheshire West & Chester Council:  Customer Service Children's Care Learning & Development Trowel Occupations Heating and Ventilating Installation Retail Skills Wood Occupations Decorative Occupations	X		

Team Leading & Level 3 Management Business Administration Health & Social Care			
<b>Supported Employment</b> Provides support to local people with a disability (generally 'learning') Assessment of current skills Job Matching Training and Support to employers engaged On-going Mentoring service Referrals via Social Worker CWAC	X		
<b>Workstep</b> For disabled residents facing complex barriers Vocational profiling Job Search resources / facilities Access to financial assistance for new employer On-going placement officer support Referrals via DEA @ JCP	X		
<b>Route Finders</b> For residents in receipt of disability related benefit Skill Assessment (primarily to Council job descriptions) Extensive job search Signposting service to other suited support Post employment support @ 13 weeks Referrals – Open via telephone / internet CWAC	X		
<b>Leap 2 Work</b> In conjunction with West Cheshire College For 16-25 age group with disabilities Assessment / Work Experience On-going information, advice and guidance CWAC	X		
<b>The Prince's Trust Programme</b> Based at Chester Fire Station. We plan to work with 42 young people aged 16 to 25 over the current financial year, aiming to help them gain 6 new qualifications and valuable work experience. The course aims to get 75% of completers into training or employment within three months of completing the programme. Approx 50% of those young people are on out of work benefits and the majority of our young people live in the deprived wards of Blacon and Lache. CHESHIRE FIRE & RESCUE	X		
<b>Cheshire Oaks Retail Academy</b> Offers accredited training to enhance skills in the Retail sector. Sites in Ellesmere Port, Chester and Northwich CORA (IN PARTNERSHIP)	X		
<b>Blacon Community Trust</b> Offer advice and guidance to enhance aspirations in the local area	X		
<b>Lache Neighbourhood Partnership</b> Offer support to local residents to improve the community	X		

<b>Improving Access To Psychological Therapies</b> Offers a service to all residents who experience mental health issues and require immediate support PCT	X		
APB Level (Add more rows below if needed)			

**Section 7: Sign Off**

I certify that I have examined this delivery plan and that to the best of my knowledge and belief: <ul style="list-style-type: none"> <li>• The procedures for monitoring and managing performance against targets are robust, supported by adequate systems of internal control and are reliable to support information submitted</li> <li>• The data has been produced in accordance with the current definition and guidance</li> </ul>	
Lead Partner Officer:	Mark Wilson <span style="float: right;">Sign and date:</span>
Thematic Board Chair:	Sarah Mogel <span style="float: right;">Sign and date:</span>

Please return this form to the person named below. If you require any assistance with the completion of this form please contact Debra Washington on telephone 01925 853612 or email [debra.washington@jobcentreplus.gsi.gov.uk](mailto:debra.washington@jobcentreplus.gsi.gov.uk)

**The deadline for returning the form is 30 June 2009**