

2009/10 NATIONAL INDICATOR DELIVERY PLAN CONTRIBUTING TO THE LOCAL AREA AGREEMENT

Section 1: Performance Indicator Details

(i) Indicator number:	LAA 21 (NI 135)			
(ii) Indicator description:	Carers receiving needs assessment or review and a specific carer's service, or advice and information			
(iii) This Delivery Plan directly supports the following:				
LAA Priority:	Adult Health & Wellbeing			
SCS Theme:	<ul style="list-style-type: none"> • Improving local health and well-being; • Addressing the key issues surrounding our ageing population. 			
APB Action Plan: (if applicable)	n/a			
(iv) NIS Indicator:	Baseline	50.4%	Target 2009/10	48%
			Target 2010/11	50%
(v) APB Action Plans: (if applicable)	Baseline	Target 2009/10	Target 2010/11	
Chester	n/a			
Ellesmere Port				
Northwich & Rural North				
Winsford & Rural East				
Rural West				

Section 2: Responsible Officers and Organisations

(i) Lead Partner Officer & Organisation:	Di Dunkerley (CW&C)
(ii) Designated Performance Manager:	Chris Jennings (CW&C)
(iii) Data Systems Officer:	Chris Lawday, Anita Mulligan (CW&C)
(iv) Other Key Partners:	Cheshire Carers Centre, Crossroads, Making Space, Age Concern Cheshire, Alzheimers Society, Stroke Association, NHS (PCT and Provider Trusts)

Section 3: Key Delivery Plan Risks

Description of risk:	Mitigating actions:	Net score	Risk owner (name, organisation)
Operational staff are distracted by the considerable change which is happening and by new demands being made of them	Renewed focus on Carers agenda with an emphasis on team champion initiative	8	Paul Dovovan (CW&C)
Carers Grant usage doesn't	Review of Carers Grant funding	6	Paul Dovovan

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support the range of services necessary to respond to the need being identified	allocations. Ensure that the strategy and priorities are aligned with PCT strategy and investment in this area of activity.		(CW&C)
System for reporting on activity under reports	Develop agreed joint strategy between IT and operational teams	12	Christine Burkett (CW&C)

Section 4: Equality Impact Assessment

Should a full Equality Impact Assessment (EIA) be carried out? (Mark with an X in the appropriate box)	Yes:	X	No:	
If 'No' please state why:				

Section 5: In-year Targets

IN-YEAR TARGET DESCRIPTION	Indicate figure to be achieved per quarter		
	Q2	Q3	Q4
LAA Level (Add more rows below if needed)			
Maintain and improve on existing levels of carers assessed and supported	50%	50%	50%
APB Level (Add more rows below if needed)			
n/a			

Section 6: Measurable Milestones and Actions

MEASURABLE MILESTONE/ACTION	Please mark X in relevant quarter in which this will be achieved		
	Q2	Q3	Q4
LAA Level (Add more rows below if needed)			
Raise profile of carer agenda and role and responsibility of operational staff/team	X		

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Reintroduce Team Champions role to teams	X		
Review way Carer assessment activity is undertaken - where its sits etc with a view to introducing a more effective system/model	X	X	
Ensure clear reporting on carer's services is captured and entered on the return.	X	X	
Review the way the Carers Grant is being used, both in terms of process and priorities. Introduce improved monitoring.	X	X	
Secure Primary Care Trust financial investment into Carers Strategy		X	
Develop Carers website and information for easy access by carers		X	
Review/rewrite Carers Strategy – follows consultation exercise	X		
APB Level (Add more rows below if needed)			
n/a			

Section 7: Sign Off

<p>I certify that I have examined this delivery plan and that to the best of my knowledge and belief:</p> <ul style="list-style-type: none"> • The procedures for monitoring and managing performance against targets are robust, supported by adequate systems of internal control and are reliable to support information submitted • The data has been produced in accordance with the current definition and guidance 	
Lead Partner Officer:	<p>Print name here: Sign and date:</p> <p>DI DUNKERLEY</p>
Thematic Board Chair:	<p>Print name here: Sign and date:</p>

Please return this form to the person named below. If you require any assistance with the completion of this form please contact XXX on telephone XXX or email XXX@cheshirewestandchester.gov.uk